

# Canadian Time and Material service rates

## Labor Charges

Time and Material service labor will be charged as shown below. Time and Material labor is computed from the start time to the stop time as indicated on the service repair record. This is the time from leaving the vehicle at the customer's site until returning to the vehicle. Service labor charges have a ½-hour minimum. Monday–Friday 8am–5pm.

### Service labor charges

First ½ hour	Each additional 15 minutes
\$190	\$47.50

## Parts charges

Parts charges are in addition to the above labor charges.

### Checks can be sent regular mail to:

Xerox Corporation  
Unit 80132  
P.O. Box 5600, Station Main  
Burlington, ON L7R 4X3  
Canada

### Checks can be sent via courier or express mail to:

Bank of Montreal  
Burlington Operations Service Center  
Box 80132  
3398 Harvester Rd.  
Burlington, ON L7N 3M7  
Canada

## Print head repair pricing

These flat-fees include all charges. Print head repairs for failures caused by non-Xerox Ink will be charged at the normal time and material labor rates, plus parts.

Xerox product	Canadian fixed fee
8200	\$753.50
8400	\$616.50

\*Time and Material Labor Rates are subject to change at anytime without notice.

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