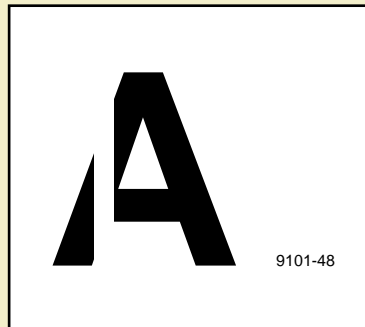


# Cleaning for light stripes: printhead

**Approximate time to complete: 3-10 minutes**

If your prints have 1/10 in. (2.5 mm) lengthwise stripes that are the wrong color or have missing colors, you can correct the problem by cleaning the printhead. The printer automatically executes a printhead cleaning sequence when you run the **Clean:Light Stripes** routine from the front panel.



- 1 When the printer is on and the **Ready** message or the printer's name appears, press the **clean** button. The printer displays the first selection in the menu:

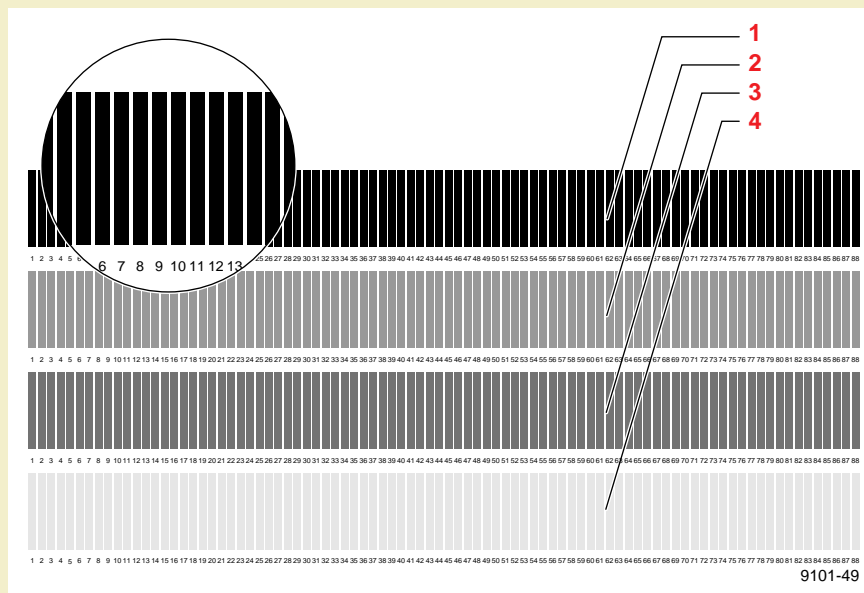
```
Clean:Light Stripes
<----  Clean  Test
```

- 2 Press the **clean** button once again.
- 3 A series of front panel messages indicate the condition of the printer as it progresses through a sequence of automatic cleaning routines. The printer outputs a cleaning page at the end of the cleaning sequence that you may discard as normal office waste.
- 4 When the cleaning sequence is completed, the printer displays the following message:

```
Clean:Light Stripes  
<---- Clean Test
```


**5** To confirm that the problem has been corrected, press the **Test** button to print a test page. Check for any missing color bars on the test page.

- 1** Black
- 2** Cyan
- 3** Magenta
- 4** Yellow



- 6 If one or more of the color bars are still missing, repeat the cleaning sequence by pressing the **clean** button once again. When cleaning ends, the printer outputs a cleaning page that you may discard as normal office waste.

If the second cleaning sequence does not cure the light stripes or missing colors problem, you can press the **clean** button for a third time to repeat the cleaning sequence.

- 7 If your prints still have color stripe problems after the third cleaning sequence, service may be required.
- 8 Return the printer to normal operation by pressing the  button.