Black-and-white prints instead of color

- **If you have a Macintosh**
  Make sure that you are using the Phaser 540 driver or the latest Apple LaserWriter printer driver (version 6.0.7 or higher), which supports color PostScript.

  Make sure that **Color/Grayscale** is selected in the **Print** dialog box. Some applications require special files to print in color. Make sure that these files are properly installed.

  Make sure that you have not selected **Monochrome** in the **TekColor Options** dialog box.

- **If you have a PC**
  Be sure to use a driver that supports color PostScript. If you are using Windows 3.1, use the Phaser 540 driver.

  If you are using Windows, make sure that the **Color** box in the **Options** dialog box is checked.

  Make sure that you have not selected **Monochrome** in the **Tektronix Printer Features** dialog box.

- If you are not using a driver, make sure that you have not sent the monochrome snippet; make sure that the front panel is not set for `Monochrome`.