Prints have dull, faded colors

- Print the test print from the Help Pages in the front panel. If all colors are faded, the imaging unit may need to be replaced. If one color is faded, replace the toner cartridge.

- Make sure that the imaging unit stays covered until immediately before installing it in the printer. Exposure to light can damage the imaging unit and will produce light streaks or faded prints.

- Make sure that the toner cartridges are installed correctly.

- Make sure that you have loaded the correct media in the correct tray: Load only paper in the paper tray and load only transparencies in the transparency tray.

- Make sure that you use a high-quality laser paper: 75-105 g/m^2 (20-28 lbs.) paper in the media trays and 60-120 g/m^2 (16-32 lbs.) paper with manual feed.

- Use only Tektronix transparencies that are listed on the supplies information sheet. Tektronix does not guarantee the results of non-Tektronix transparencies in Tektronix printers.