

Streaks or spots

Most spots are caused by fingerprints or dust introduced into the printer while installing the imaging unit or loading media.

- Make sure that the surface where you unpack the imaging unit, paper, and transparencies is free of dust. Keep supplies in a covered area or a closed box.
- Make sure that the imaging unit stays covered until immediately before installing it in the printer. Exposure to light for more than 45 seconds can damage the imaging unit.
- Do not touch the right side or underside of the imaging unit; fingerprints affect print quality.
- Make sure that the paper or transparency film is clean.
- Make sure that you handle the media on the outside edges to avoid fingerprints.
- To get rid of fingerprint spots, print a few prints (you can print any of the Help Pages in the front panel menu).

Light, wavy, vertical streaks indicate a dirty or used corona wire.

- Clean the corona wire; if the problem persists, replace the corona wire.